



Paving the way for a better
tomorrow....

Open Access is a new approach to broadband Internet appearing in planned communities and forward-thinking municipalities across the US and Europe. Open Access allows multiple providers to share the same physical network, which increases competition, helps keep prices low, and gives you, the customer a choice of providers and packages.

Choosing WideOpen Blacksburg ...

- Gives you a modern, future-proof fiber Internet connection that can \$5,000 to \$7,000 to the value of your home.
- Gives you a choice of affordable Internet packages.
- Will give you a choice of providers as we add more customers to the network.

**WELCOME TO THE
WIDEOPEN FAMILY.**

CHOOSING A SERVICE IS EASY!

SUBSCRIBERS ON THE WIDOPEN BLACKSBURG NETWORK ARE ABLE TO SELECT FROM

4 SEPARATE INTERNET SERVICES FROM BIZ NET:

SERVICE OPTIONS TO CONSIDER

**PICK
WHAT
YOU NEED**

STANDARD

**250Mbps/250Mbps
Internet**

\$65

Standard service for small families.

Supports the average of gaming, HD streaming on several devices, and modest work-from-home capabilities.

PLUS

**500Mbps/500Mbps
Internet**

\$75

Powerful service that is perfect for larger families with average internet demands, or single users with heavy cloud storage, file uploading and downloading, and 4K streaming needs.

GIG

1 Gig/1 Gig Internet

\$85

Extremely fast Gigabit service for multi-user households with serious internet demands.

Handles extensive 4K streaming, interactive gaming, home security, as well as file sharing and hosting with ease.

GIG PLUS

2 Gig/2 Gig Internet

\$120

Fastest speeds offered.
Coming soon.

Handles everything from extreme streaming, to home security and more.

Let's start with a few...

FREQUENTLY ASKED QUESTIONS

WHAT DO I GET WITH INSTALLATION?

Each home connected to our distribution network gets a Gigabit fiber connection that runs back to the community network.

OOPS... OUR FIBER WAS DAMAGED...

The fiber that runs along the side of the road will be maintained by WideOpen Blacksburg. If you (or a contractor hired by you) has damaged the fiber cable from the street to your home, we will repair it, but we may need to assess a fair and reasonable cost of repairs to you or to your contractor.

WILL I HAVE TO SPEND A LOT OF MONEY TO RE-WIRE INSIDE MY HOUSE?

You will not have to make any changes inside your house to use the WideOpen fiber connection. The box we use to connect you has copper Ethernet port, and if you currently use a wireless router or mesh system inside your home for Internet, all you have to do is plug your existing wireless router into the WideOpen box and do a hard reset to switch it to the new network. If you have Ethernet cabling in your house (e.g. Cat 5, Cat 5e, Cat 6), you can buy an Ethernet switch to plug that into our box -- a quick and easy change.

WILL I BE ABLE TO SWITCH PROVIDERS IN THE FUTURE?

As we add providers to the network, you will be able to change from one provider to another. Some providers may require one or more month's advance notice of termination. You will be kept informed about new service provider offerings.

HOW DO I CUT THE CORD FOREVER?

With WideOpen Fiber Internet, you have options. LOTS OF THEM...

- Build a custom TV package by subscribing to a variety of online TV streaming services..
- Sign up for a live TV package that matches your current cable package.
- Spend as much or as little as you like.
- Stream live TV, on-demand TV, and on-demand movies by combining one or more services.
- Most streaming services allow you to change your mind monthly using your laptop or your phone. No waiting on hold for customer reps to make changes!

For more on streaming options & tips on how to cut the cord

www.wideopenblacksburg.net/HDTV



WELCOME TO BLACKSBURG OPEN ACCESS FIBER

IF YOUR **INTERNET IS NOT WORKING**
BIZNET IS YOUR INTERNET PROVIDER.
CALL THEM FOR TECHNICAL SUPPORT
(540) 961-7560

SEND US AN EMAIL
info@wideopenblacksburg.net

STOP BY OUR OFFICE
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www.wideopenblacksburg.net
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